

## QUALITY HOTEL 33

# HOTEL INFORMATION A - Z

## A

**AIRPORT** Oslo Lufthavn Gardermoen located approx. 45.5 km from the hotel. See [www.avinor.no](http://www.avinor.no) for more information.

**AIRPORT BUS** The bus stop for the airport bus is 200 m from the hotel. Pick up a voucher from the reception desk to get a 50% discount. The bus runs 3 times per hour. Contact the reception desk for details.

## B

**BANK** The closest bank is located in Økernsenter. There is also an ATM there for cash withdrawal.

**BANQUET** The hotel has banquet and party facilities for up to 350 people. Everything from small rooms to the large hall can be rented.

**BAR** The bar is on the 9th floor of the hotel. It opens seven days a week at 5:00PM .

**BOOKING** Hotel rooms at Nordic Choice Hotels can be booked via [www.choice.no](http://www.choice.no), e-mail [booking@choice.no](mailto:booking@choice.no) or by calling tel: +47 23 19 33 33.

## C

**CAR RENTAL** Cars can be rented, for example, from the airport. Contact the reception desk for help.

**CHECK-OUT** is before 12PM on the day of departure. Please contact the reception desk if you would like to extend the check-out time.

**COPY MACHINE** You can make black/white copies at the reception desk for NOK 1/page and colour copies at the conference centre for NOK 3/page. Scanning is also available at the conference centre.

**COURIER SERVICE** Contact the reception desk for help.

**CREDIT** An agreement must be reached well in advance of the stay to check in with a credit check. This is approved only for companies, not for private individuals.

**CREDIT CARDS** We accept Visa, Eurocard, American Express and Diners. When you provide a credit card at check-in, the value for the entire stay plus an extra 15% is reserved so you can charge what you would like to the room.

## E

**ELECTRICITY** Power plugs are located in the bedroom, living room and bathroom with 220 volts. If you need to borrow an adaptor, ask at the reception desk.

**EXTRA BED** An extra bed can be ordered from the reception desk for NOK 200/day. A child's bed is NOK 100.

## F

**FAXES** can be sent from the reception desk 24 hours a day. The number for receiving a fax is +47 23 19 33 34.

**FIRE ALARM** Please read the evacuation plan in the room. See also the hotel's information for further instruction.

**FIRST AID** The reception desk has basic first aid equipment.

**FITNESS** The wellness department on the 9th floor has exercise equipment. In addition, the hotel offers competitive prices at a local gym. Ask the reception desk for information and a map of good walking and jogging trails.

**FLOWERS** can be ordered via the reception desk.

**FOOD ALLERGY** If you have special needs simply ask, preferably at the beginning of your stay. The restaurant also always has gluten-free bread for breakfast and lunch - we do not keep the gluten-free bread out by the buffet, so ask one of our servers.

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## G

**GOLF** Groruddalen Golfklubb is located only around 10 km from the hotel. Visit the following website for more information: [www.grorudgk.no](http://www.grorudgk.no)

## H

**HAIRDRESSER** The closest hairdresser is located in Økernsenter. Ask the reception desk for an appointment.

## I

**ICE** is available in the bar. There is also an ice machine outside the elevator on the 8th floor.

**INTERNET** The entire hotel has free WiFi. Use your Nordic Choice Club member number or contact the reception desk for the password of the day. Refer also the hotel's information for further instruction. Two computers with printing capabilities are available at the reception desk.

**IRONING BOARD** An ironing board and iron are found in the room.

## L

**LUGGAGE STORAGE** A luggage storage room is located next to the reception desk. Luggage is stored there at your own risk.

## M

**MEETING ROOM** The hotel has meeting room capacity of up to 450 people in the largest assembly hall. We also have several meeting and group rooms plus one boardroom.

## P

**PETROL STATION** The petrol station is located only 700 m from the hotel on the left side of Østre Aker vei.

**PHARMACY** The closest pharmacy is located in Økernsenter or next to the central railway station in downtown Oslo. The reception desk has basic first aid equipment and pain-relieving medicine.

**POSTAGE** The reception desk can provide stamps for postcards, letters, etc., at current rates.

## R

**RAILWAY** The closest railway is located in downtown Oslo approx. 4 km from the hotel. For more information, please visit [www.nsb.no](http://www.nsb.no).

## T

**TAXI** Taxis can be ordered by the reception desk or by calling 02323.

**TOURIST INFORMATION** including everything from maps to useful brochures, is located at the reception desk.

**TOWELS** are available in our gym. If an extra set is needed for the room, please contact the reception desk.

**TV'S** are located in every room with both Norwegian and foreign channels.

## V

**VALUABLES** can be stored in the safe at the reception desk provided there is space. The hotel is not responsible for belongings in the room.

## W

**WAKE-UP CALLS** can be ordered from the reception desk.

**WELLNESS** The wellness department is located on the 9th floor. Here you have free access to the sauna and exercise equipment. Handtowels are available if needed. Open every day 6AM-10PM.